Sarah Grahame
Assistant Chief Constable
28th September 2026

Dear Mr Coghlan,

I write in response to the copy of the letter submitted to the Chief Constable, which you sent to the Independent Office of Police Conduct (IOPC) on 23rd September 2026.

I want to reassure you that we take all allegations about the conduct of our officers and staff, the way we have conducted any of our investigations, or that we have not met the required professional standards, extremely seriously.

The IOPC have reviewed your letter and have contacted our Professional Standards Department (PSD) to make a handling decision.

In addition to your letter, I can confirm that Surrey Police has received one complaint directly, and one complaint made via the IOPC Secure Complaints process, regarding Surrey Police's handling of allegations made against Surrey County Council.

All complaints sent to us either directly, or to the IOPC, are first referred to our Professional Standards Department to consider whether the complaint should be formally recorded under the Police Reform Act 2022 and whether a voluntary or mandatory referral should be made to the IOPC.

We are in liaison with the complainants to ensure we have a full understanding of the issues and, following our review, have advised them that we have made a mandatory referral to the IOPC. We now await their review and decision.

It is important that we allow the complaint investigations to be conducted in line with police regulations, and that all facts are considered. As I am sure you will appreciate, it is crucial that those involved are kept informed first.

Therefore, it would be inappropriate to comment any further at this stage.

Yours sincerely,

Sarah Grahame
Assistant Chief Constable